



## Cancellation & Refund Policy: 2020

To confirm your participation on a trip we will require a 30% booking deposit and full balance payment 30 days prior to the departure date.

All bookings are subject to the following cancellation and refund policy:

- If you cancel your booking more than 90 days prior to departure your deposit will be fully refunded less a USD 200 administration fee. You also have the option of keeping the deposit amount on credit with Whistling Arrow to be used within 12 months.
  - If you cancel your booking between 30 and 90 days prior to departure you will forfeit your deposit. The full deposit amount will be kept on credit to be used within 12 months.
  - Deposits are transferable so you are free to find a replacement for your place on a trip and have them pay you the deposit funds that you paid to Whistling Arrow.
  - If you cancel your booking less than 30 days prior to departure you will lose 100% of the total price of your booking. 50% of the total amount will be kept on credit to be used within 12 months.
  - There will be no refund if a person(s) leaves the adventure en-route. No credits available.
- Please note that all cancellations must be received by email and sent to [adrian@whistlingarrow.com](mailto:adrian@whistlingarrow.com)
- **Finally, please note that if any trip is unable to run specifically due to Covid-19 related factors, then, wherever possible, your booking deposit (or indeed your full payment) will be transferable in full, to be used on any of our future trips, in perpetuity.**

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**WHISTLINGARROW**

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